

**July 2006**

- **SeniorCare Process Improvement Phase 1** – Multiple enhancements and updates were implemented July 7<sup>th</sup>. These include:
  - Creation of a CARES comparative "thinking process", and corresponding web based follow-up display pages to be used by station 4 staff
  - Analysis/changes to the DX wage match process to better target for under-reporting of wages
  - Better identify situations where information (including income) is questionable, in order to request verification and take appropriate action
  - System enhancements to improve timely processing and customer service, and to enable other phase 1 changes to be fully effective
- **FoodShare and Child Care SMRF Fixes and Enhancement**– A group of FoodShare and Child Care SMRF fixes and enhancements is currently scheduled for July. This is a combined effort to fix the major problems related to both Food Share and Child Care SMRF processing.
  - Fixes to situations causing fatals (allowing multiple process and complete statuses causing Child Care fatal, CC new code for 'No CC SMRF Required' setting incorrectly in some situations and causing fatal)
  - Adding a filter for SMRFs which are in "sent" (SNT) status so they can be viewed separately if the worker chooses. This will allow workers to view a list of SMRFs that currently require action.
  - The addition of a new alert to workers when a SMRF has been received but hasn't been completely processed yet
  - Fixes for FS eligibility problems
- **US Citizenship Data Updates**- System updates were done for the US Citizenship Verification and Identification Verification. 527,463 (84.8%) Medicaid recipients are now verified for citizenship and 146,040 (23.4%) Medicaid Recipients are now verified for identification
  - June 30<sup>th</sup> – MA Birth Claims used to populated MB for US citizenship verification (75,770 individuals)
  - June 30<sup>th</sup> – SDX SSI MA information used to populated SC for US citizenship verification (67,353 individuals)
  - June 30<sup>th</sup> – Verification values for other demographic data elements used to populated US citizenship verification (106,483 individuals)
  - July 12<sup>th</sup> – Medicare/SSI information used to populated SC for US citizenship verification and identification verification (28,390 US citizenship verif, 47,916 identification verif)

**August 2006**

- **IMQA Enhancements to Worker Case Selection** – During the first two weeks of August, enhancements were made to the functionality that allows workers to manually select cases.
- **US Citizenship Changes Phase 1** – Temporary changes were made on August 1 to allow MA to pend reviews/intakes when Citizenship Verification or Identification Verification was entered that was not acceptable for MA.

## **CARES & Other Systems Projects Implementation Schedule as of: 08/11/06**

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- **US Citizenship Changes Phase 2 – 8/11/06** Two new MA specific fields are being added for US Citizenship MA Verification and Identification MA Verification. The existing US Citizenship/Identification Verification fields will continue to function the same for all non-MA programs. If a code is entered into the existing US Citizenship/Identification Verification field that is no considered acceptable for MA, then a value will need to be entered in the new MA verification fields. This allows for MA reviews/intakes/person adds, and program add to be able to pend/fail, while other programs are not effected. The new fields will also be used to allow for Good Faith functionality. Eligibility changes were made to read the new fields accordingly for MA and FPW (not including SC).
- **US Citizenship Conversion - 8/11-8/12/06**
  - For individuals that were open as a Primary Person for FS, a value of FS will be put in the new Identification MA Verification field.
  - For the US citizenship/Identification verification open MA individuals:
    - acceptable MA verification code in the existing verification fields, will be carried forward into the new MA verification fields
    - for verification codes that are not considered valid, a code of CN for conversion will be placed into the new MA verification fields. This will allow ongoing cases to pass. CN will be blanked out at review/intake.
    - Q?/?/NV/QV in the existing verification fields, will be carried forward into the new MA verification fields
- **SCPI fixes** – On 8/11/06, a few small fixes are being made to the SCPI thinking process which identifies cases for follow up.

### **September 2006**

- **ACCESS version 5.0 Report My Changes** - This function will allow the MA, FS or CTS participant to report employment/earned income changes on their case directly to their worker through the ACCESS online tool. These changes will be managed in CWW by workers via an Inbox. These changes will be processed through CWW by workers in an interactive data review process, similar to processing ACCESS applications and mail in applications through CWW.
- **CWW/ACCESS Enhancements/Fixes** – Some enhancements/fixes will move in August for CWW and ACCESS. The exact list of these changes is under development.
  - Add additional contact information fields to CWW Client Reg. These will populate with ACCESS application data. The fields include, Email address, Work phone number/ext, Message phone number/ext, Preferred contact method/time.
  - Highlight in yellow the fields referenced in the yellow informational error messages.
  - For ACCESS applications, default the QDWI question to N in CWW.
  - Fix so that the counts for SMRFs/EVFs are refreshed on the CWW Home Page when they are worked.
  - Increase the length of four fields to fit data entered (SAVE Verification, Name of Financial Institution, Institution Name, Vehicle ID)
  - We are setting the 413 alert with a due date as a high date when an ACCESS application is linked to an open case. This causes problems when trying deleting the alert. This will be fixed.
  - Miscellaneous system errors from the Employment and Select Others pages will be fixed.
  - Multiple behind the scenes performance related enhancements will be made.

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- **Food Stamp Federal Poverty Level Conversion - September** of each year, we update the shelter standard, allotments, 130% FPL test limits and, sometimes, the standard deduction. This mass change will run September 16th.

### **October 2006**

### **November 2006**

- **SSA Auto-Update Process Enhancements** – Prior to the December COLA run, enhancements will be made to the SSA auto-update process. This includes fixes to the process that updates Medicare information and changes to EDBC to look for Medicare Part A when determining the widow/widower disregard.

### **December 2006**

- **SSI MA to be added to CARES Phase 1** – SSI MA individuals will be added to a part of CARES. This project will move the current stand-alone SSI/Medicaid system into the CARES system and automate much of what is currently done manually. This will also allow the MCI identifier to be added to all SSI MA individuals (from SDX), which needs to be in place prior to implementation of the MMIS replacement system InterChange (iC). The SSI MA individuals will be searchable in CWW and will be matched against during clearance. Indication of SSI MA eligibility will appear on the existing CWW eligibility query pages with a link to a new page to display SSI payment information. (An additional new page will be added for use only by the SSI-MA unit at EDS for monitoring/editing SSI MA eligibility. Other workers will not see this page.)
- **CWW/ACCESS Enhancements** - A large number of CWW Enhancements are being researched and prioritized for a December move.
- **COLA Mass Change** – At the end of November, we receive an electronic file from the Social Security Administration (SSA) containing the new January 1 Social Security payment amounts for our recipients. The Mass change runs in CARES about the first weekend in December and eligibility, premium amounts, etc are recalculated based on these new payment amounts.

### **January 2007**

- **SSI/FS Combined Application Project – Tentative** -In coordination with FNS and SSA, Wisconsin is exploring a demonstration project to provide a streamlined, centralized application process for FoodShare (FS) eligibility to Wisconsin SSI recipients. This project would increase the participation in the FS program of low-income elderly and disabled persons.

### **February 2006**

### **March 2006**

### **April 2006**

**May 2006**

- **ACCESS Healthy Birth Outcomes Presumptive Eligibility and Newborn** - This project will add functionality ACCESS to allow for eligibility determinations of Family Planning Waiver PE and Pregnant Woman PE. This project will also include adding functionality to ACCESS to allow providers to report newborns. This will include printing of an eligibility 'card' or paper notice at the provider location. This eligibility information will be passed to the EDS interChange system. Some of this information will also be passed along to CWW for worker utilization.
- **CARES Interface and other Changes related to interChange system**- Many interface changes will be done in CARES to correspond with the new EDS interChange system. These changes should make the interface process more accurate and more efficient. The list of these changes is in the approval process.
- **ACCESS Client Portal project** – ACCESS Check My Benefits will be enhanced to display EDS only eligibility and HMO enrollment information. Common questions will be enhanced. Clients will also be able to request replacement Forward cards and REOMBs through ACCESS.
- **MCI as Index for MMIS** – Changes will be made for MCI to interact with EDS interChange system and for the interchange system to identify people by their MCI id.